



# HOMECONTROL

## INSTALLATION AND ACTIVATION

*Direct Cellular Security Package*

# Agenda



- Overview of installation process for:
  - DSC Power Series v4.6+ with 3G2060R
  - DSC IMPASSA v1.1+ with 3G2055
- This overview assumes previous Life Safety installer training of DSC security panels and HomeControl Training.

<https://portal.myhomecontrol.com/activation>

# Installation Steps: SACT



1. Security



2. Activate



3. Configure



4. Test



# Secure



## 1. Secure



- A. Physically prepare the PowerSeries or IMPASSA for LifeSafety functionality.  
(installation, battery, power, programming, etc.)
- B. Configure cellular service through C24 Communications for DSC SIMs.
- C. Configure cellular service for Telguard SIMs using:  
<https://portal.myhomecontrol.com/activation>

# Required Programming



- **Section [382] turn option 5 ON.**
  - This option enables communication between the panel and the 3G Communicator module.
- **Broadcast zone labels by keypad.**
  - Access keypad programming [\*][8] [installer's code] [\*][998] [\*] to perform broadcast for PowerSeries.
  - For IMPASSA [\*][8] [installer's code] [992].
- **Download of zone labels can also be done with DLS.**

# C24 Communications



- **Activate the DSC SIM cards through C24 Communications.**
  - Profile management (Direct Cellular Communication Profile).
  - Product Model (Select Product Model of your unit).
  - Enter SIM #
  - Enter Security Panel Information (Basic Programming).
  - Select ‘Data Network’ for “Interactive Over” (if prompted).
  - If the ‘Interactive Rate Plan’ is not selected for the rate plan please confirm previous steps are entered correctly,

# C24 Communications



japatel@dsc.com | [Logout](#) | [Help](#)



[Home](#) [My Connect 24](#) [My Settings](#) [Contact Us](#)

## Installer (50756071) Main Functions

[My Details](#)

[My Accounts](#)

[Initialize an Account](#)

### Initialize an Account - Interactive

Interactive Over

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# C24 Communications



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**C24**  
communications

[Home](#) [My Connect 24](#) [My Settings](#) [Contact Us](#)

**Installer (50756004) Main Functions**

- My Details
- My Accounts
- Initialize an Account

Initialize an Account - Rate Plan Programming

Rate Plan

NOTE: The Interactive Rate Plan does not account for DLS Data Usage. Any DLS sessions that occur on this rate plan do not count against your data allowance. If you are planning regular or multiple DLS sessions, we recommend selecting a different rate plan.

- Interactive Rate Plan
- 4M Rate Plan
- 7M Rate Plan
- 11M Rate Plan

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# Activate



## 2. Activate



A. Activation process done through web portal.

B. Activating the panel using the Wizard.

- Register panel with SIM #
- Create a new Site Owner account or use one that has been setup using the Wizard.

# Activation Sign In



**Activate Service**

Welcome

Username:   
Password:

**SIGN IN**



[Sign Out](#)

**Activate Service**

Welcome

Click **Continue** to install a new system.

**CONTINUE**

powered by **iControl**

**Enter Installer Username and Password**

# Activation Process



## Select Service Options



[Sign Out](#)

### Activate Service

Activate a New System

What are you installing?

Configuration:

- DSC PowerSeries direct cellular
- DSC SCW direct cellular
- DSC PowerSeries 16/32/64 with External Gateway
- DSC Impassa/SCW with External Gateway

JE

powered by iControl

**Select DSC PowerSeries direct cellular or DSC SCW direct cellular.**

# Activation Process



[Sign Out](#)

## Activate Service

SIM ID

SIM ID:

GO BACK

CONTINUE

powered by iControl

**Enter the 20-digit C24 SIM ID.**

# Activation Process



## Testing SMS Communications



[Sign Out](#)

**Activate Service**

Waiting for Security Panel

[Restart Activation](#)

Waiting for the Security Panel to come online.

This may take a minute...



powered by iControl

# Select Service Options



 **TELGUARD**  
HOMECONTROL [Sign Out](#)

**Activate Service**

Select Service Options [Restart Activation](#)

Make selections for the service options below. Select None for any that do not apply.

Base Service Package:

Upgrade Group:

**CONTINUE**



Select the “Cellular Only” Service Package.

# Owner Registration



Create a New User or attach site to Existing User



[Sign Out](#)

## Activate Service

[Restart Activation](#)

New user?

Or

Already a user?

Create a user account to provide web and mobile access to the system.

**CREATE NEW ACCOUNT**

Enter the Username for the site owner.

Username:

**CONTINUE**

powered by TControl



[Sign Out](#)

## Activate Service

Site Information

[Restart Activation](#)

Enter the following additional information required to complete this installation.

- \* Site Name:   
(Example: Smith Home)
- \* Time Zone:  ▾
- \* Zip/Postal Code:  ×
- \* Country:  ▾
- \* Security Panel Access Code:   
(Note: This must be a valid code that is used to arm and disarm the security panel.)
- \* Re-Type Access Code:

Note: Setting the time zone may cause the system to restart when you click Continue.

**CONTINUE**

# Site Creation Complete



[Sign Out](#)

## Activate Service

### Service Activated

Service for this site has been successfully activated. Click the button below to sign in to the web portal as an Installer user.

Once signed into the web portal, you can continue the installation. Refer to the Installation Guide for instructions.

**GO TO PORTAL**

Select "Go To Portal"

TELGUARD HOMECONTROL

HomeControl Sign In

Username:

Installer Username:

Installer Password:

**SIGN IN**

[Switch to Customer Sign In Screen](#)

Unauthorized use of this site is prohibited and may be subject to civil and criminal prosecution.

1. Enter the Site Owner's Username
2. Enter the Installer Username and Password
3. Select Sign In

# Configure



## 3. Configure



**A. Begin using the Web Portal.**

**B. Configure Security Panel Zones.**

# Managing Devices



Run Diagnostics Site Status: Install Set Site to Active  
phill\_inst is accessing site as toolmantoo@gmail.com

Welcome, Philip Hill  
Monday, Nov 4 | Sign Out  
Philip Hill Home

- SUMMARY
- HISTORY
- ALERTS
- AUTOMATIONS
- SCHEDULES
- SYSTEM
- HELP

DEVICES | SITE SETTINGS | USERS | ACCESS CODES | MY PROFILE | MY PROFILE HISTORY | SHIFT



### Manage Devices Assistant

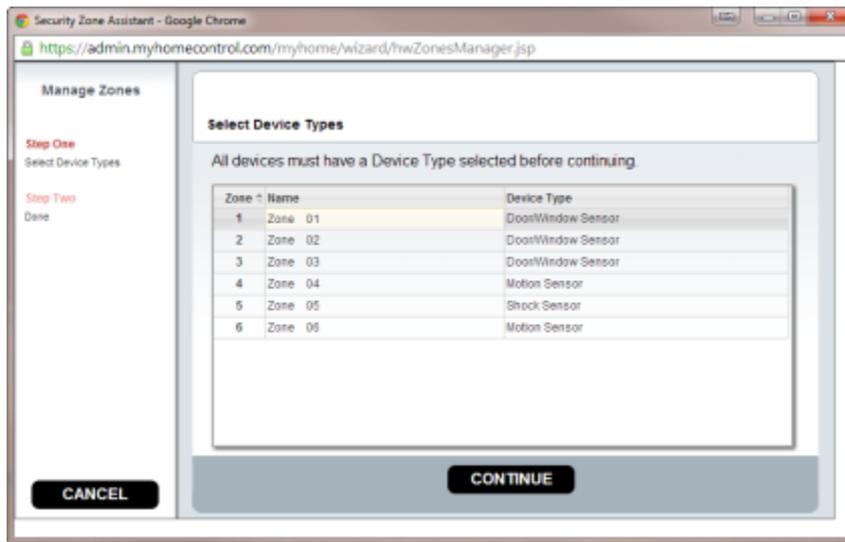
Help

- Manage Security Zones**  
Click here to manage security panel devices.
- Touch Screens**  
Click here to add touch screens. 0 touch screens installed. 4 more can be added.
- Cameras**  
Click here to add wired and wireless cameras. 0 cameras installed. 10 more can be added.
- Wi-Fi Extenders**  
Click here to add Wi-Fi extenders.
- Lights, Thermostats & more**  
Click here to add Z-Wave™ devices.

CANCEL

Note: Manage Devices will only be available while the account is in install mode.

# Manage Security Zones



- Will automatically populate all zones enabled on panel along with programmed zone labels. (Note: Refer to broadcast of zone labels.)
- Device type will be automatically selected based on the definition programmed in the panel.
- Depending on zone definition, you may need to select from Device type dropdown menu.
- Once completed click 'Continue'.

# Test



## 5. Test



- Check Web portal for sensor activities.
- Set the System to active in the Web Portal.
- Review functionality with customer.

# Complete



TELGUARD  
HOMECONTROL

Run Diagnostics

Site Status:  
Install

Set Site to Active

phill\_inst is accessing site as  
toolmantoo@gmail.com

Welcome, Philip Hill  
Monday, Nov 4 | Sign Out  
Philip Hill Home

SUMMARY

HISTORY

ALERTS

AUTOMATIONS

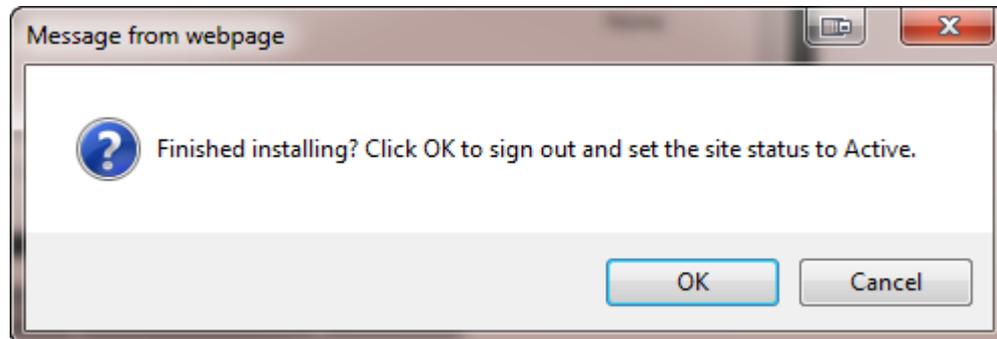
SCHEDULES

SYSTEM

HELP

DEVICES | SITE SETTINGS | USERS | ACCESS CODES | MY PROFILE | MY PROFILE HISTORY | SHIFT

MANAGE DEVICES



# Teach Customer



- **Life Safety**

- Security Panel / Keypad
  - Sensors
  - Arm
  - Disarm
  - Emergency Buttons
  - Change/Program Access Code
- KeyFob
  - Arm/Disarm
  - Panic



# Teach Customer



- **Web Portal**
  - Test from customer’s computer, not yours!
  - Verify customers welcome email.
    - Activate the login account
  - Bookmark URL
  - Tabs: Summary, History, Alerts, System
    - Description one line or less
    - Add more users
  - Set up Alert
  - Online web portal help
- **Mobile Portal and Application**
  - Check the customer’s type of phone
- **Install the HomeControl phone application.**
  - Search the Apple App Store for “Telular” HomeControl iPhone App.
  - Search the Google Play Store for “Telular” HomeControl Android App.
  - Or use the Mobile html site (It’s a “thin” version of web portal).



**THANK YOU  
BE SURE TO VISIT:**

**<http://www.telguard.com/dsc>**

***for updates, links, documentation, and training  
material***